



Laser Aided Profiler

Precision pottery drawings made fast

Latest revision: 10 October 2023

Warranty Conditions

COVERAGE

Each device that you purchase is free from defects in materials and workmanship under normal use during the warranty period.

The warranty period for the product starts on the original date of purchase as shown on the invoice or as may be otherwise specified.

This warranty covers the following components of the Instrument:

- Main instrument unit
- Electronic components
- Mechanical components
- Software

CLAIM PROCESS

To make a warranty claim, the Customer must:

- Contact info@laseraidedprofiler.com within the warranty period.
- Provide proof of purchase and the serial number of the device.
- Describe the issue in detail and follow any troubleshooting steps provided by Customer Support.
- If necessary, return the device, at the Customer's expense, to an authorized service centre.

REMEDIES

Upon validation of a warranty claim, the LAP team will, at its discretion:

- Repair or replace the defective parts or Instrument with new or refurbished parts or Instruments.
- Return the repaired device to the Customer, at the LAP team expense.



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EXCLUSIONS

- Damages caused by misuse, abuse, accidents, negligence, fire, theft, disappearance, misplacement, fluctuations and power surges, connections to improper voltage or incorrect electrical line voltage, willful or intentional conduct.
- Cosmetic damage or exterior finish that does not affect functionality.
- If device has been modified in any way, unauthorized access to the device.
- The device is damaged because it was not installed and used in accordance with the manufacturer's instructions.
- Damage caused as a result of improper transportation or packing/packaging, accidental opening of carrying case.
- Defects as a result of incompatibility which may be fixed by the installation of official software or software updates being freely available within the market.
- Mechanically damaged or broken cable connectors, damaged cables as a result of improper packaging.
- Mechanical damage to components such as cameras, lenses, lasers, calibration item, carrying case. This includes, but is not limited to, breakage, dents, and other physical damages.

LIMITATIONS OF LIABILITY

To the extent permitted by applicable law, the LAP team's liability under this warranty is limited to the repair or replacement of the device as specified in warranty remedies. The LAP team shall not be liable for any indirect, incidental, or consequential damages arising from the use of the device.